

## CASE SUPPORT CHECKLIST

VETERAN'S NAME

VETERAN'S FILE NUMBER

DETERMINING THE PROGRESS THAT A VETERAN IS MAKING IN THEIR INDEPENDENT LIVING PROGRAM, AND TAKING CORRECTIVE ACTIONS WHEN NECESSARY, IS A CRITICAL PART OF CASE MANAGEMENT ACTIVITIES. WHILE PROVIDING CASE SUPPORT TO VETERANS, THE COUNSELOR SHOULD ASK THE FOLLOWING QUESTIONS:

ITEM	QUESTION	YES	NO
1	Have there been any changes in the Veteran's contact information?		
2	Are the services being provided contributing to the success of the IILP objectives?		
3	Is the Veteran experiencing any financial problems?		
4	Is the Veteran receiving all appropriate VA and other benefits (VHA, Special Adaptive Housing)?		
5	Is the Veteran's housing/living situation satisfactory?		
6	Does the Veteran feel safe in his/her home and community?		
7	Is the Veteran experiencing any personal or family adjustment problems?		
8	Is the Veteran encountering any physical stamina or strength problems?		
9	Is the Veteran experiencing any memory, concentration, or communication problems?		
10	Does the Veteran require help in moving around in his/her home and/or community?		
11	Does the Veteran feel a need, an interest, and the ability to improve his/her level of physical activity and personal fitness?		
12	Is the Veteran socially isolated?		
13	Does the Veteran wish to be more socially active?		
14	Are there any architectural barriers in the Veteran's home?		
15	Is the Veteran experiencing any legal problems?		
16	Does the Veteran experience any problems with substance abuse (alcohol or drugs)?		
17	Does the Veteran have any transportation issues?		

NOTE: The case manager should describe any actions that have been/will be taken to address areas of concern, and revise the IILP, if necessary.